NetCloud Service Plan Features

NetCloud Feature	NetCloud Mobile Performance		NetCloud Mobile	
	R1900	R2100	IBR900	IBR1700
WAN				
Connection Manager				
Load Balancing	✔	✔	✔	✔
Smart WAN Selection	✔	✔	✔	✔
Advanced APN	✔	✔	✔	✔
WAN Verify	✔	✔	✔	✔
Failover/Failback	✔	✔	✔	✔
WAN Connections				
5G	✔	✔	✖	✔[2]
LTE	✔	✔	✔	✔
CBRS	✔	✔	✖	✔
WiFi-as-WAN	✔	✔	✔	✔
Wireless Client	✔	✔	✔	✔
Wired Ethernet	✔	✔	✔	✔
SD-WAN				
Single-Sided Architecture (Edge only)				
Static Traffic Steering (Device or Group)	✔	✔	✔	✔
Application Aware Traffic Steering (Device or Group)	Advanced	Advanced	Advanced	Advanced
Identifies up to 1000 known applications	Advanced	Advanced	Advanced	Advanced
Cellular interface steering	Advanced	Advanced	Advanced	Advanced
Dual-Ended Architecture (requires NetCloud Exchange Secure Connect)				
Policy-Based Application Traffic Steering (Network)	NCX SD-WAN	NCX SD-WAN	NCX SD-WAN	NCX SD-WAN
Identifies up to 3500 known applications	NCX SD-WAN	NCX SD-WAN	NCX SD-WAN	NCX SD-WAN
Cellular provider steering	NCX SD-WAN	NCX SD-WAN	NCX SD-WAN	NCX SD-WAN
Enterprise Routing				
Static Routes	✔	✔	✔	✔
Policy Routes	✔	✔	✔	✔
OSPF	✔	✔	✔	✔
BGP	✔	✔	✔	✔
RIP	✔	✔	✔	✔
PIM	✔	✔	✔	✔
Open EIGRP	✖	✖	✖	✖
NHRP	✔	✔	✔	✔
NEMO / DMNR	✔	✔	✔	✔
IP Verify	✔	✔	✔	✔
LAN				

NetCloud Feature	NetCloud Mobile Performance		NetCloud Mobile	
	R1900	R2100	IBR900	IBR1700
IPv4 & IPv6	✔	✔	✔	✔
Quality of Service (QoS)	✔	✔	✔	✔
Application Aware QoS	Advanced	Advanced	Advanced	Advanced
DHCP Server / Relay	✔	✔	✔	✔
VRRP	✔	✔	✔	✔
MAC Filtering and Logging	✔	✔	✔	✔
IP Passthrough Mode	✔	✔	✔	✔
Wired 802.1x	✔	✔	✔	✔
STP	✔	✔	✔	✔
LLDP	✔	✔	✔	✔
VLANS	✔	✔	✔	✔
Wi-Fi				
Multiple SSIDs	✔	✔	✔	✔
Wireless Security Modes				
Open	✔	✔	✔	✔
WEP	✔	✔	✔	✔
WPA / WPA2 Personal	✔	✔	✔	✔
WPA / WPA2 Enterprise (802.1x)	✔	✔	✔	✔
WPA / WPA2/WPA3 Personal and Enterprise (802.1x)	✔	✔	✔	✔
Smart Channel Selection	✔	✔	✔	✔
HotSpot Services (Captive Portal)	✔	✔	✔	✔
Edge Security				
Zone Firewall	✔	✔	✔	✔
Basic URL Web Filtering (White/Black list)	✔	✔	✔	✔
DNS Layer Filtering with Cisco Umbrella	✔	✔	✔	✔
Application Aware Zone Firewall	Advanced	Advanced	Advanced	Advanced
CP Secure Threat Management (IPS/IDS)	Advanced or IPS & Web Filter	Advanced or IPS & Web Filter	Advanced	Advanced or IPS & Web Filter
Actionable Alert on Threat Detection	Advanced or IPS & Web Filter	Advanced or IPS & Web Filter	Advanced	Advanced or IPS & Web Filter
CP Secure Web Filter	Advanced or IPS & Web Filter	Advanced or IPS & Web Filter	Advanced	Advanced or IPS & Web Filter
Web Classification and Categorization	Advanced or IPS & Web Filter	Advanced or IPS & Web Filter	Advanced	Advanced or IPS & Web Filter
Web Reputation	Advanced or IPS & Web Filter	Advanced or IPS & Web Filter	Advanced	Advanced or IPS & Web Filter
VPN & Tunneling				
Traditional Edge VPN Protocols & Orchestration				
IPSec	✔	✔	✔	✔

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GRE	✔	✔	✔	✔
OpenVPN (SSL VPN)	✔	✔	✔	✔
L2TP	✔	✔	✔	✔
PMIP	✔	✔	✔	✔
DMVPN	✔	✔	✔	✔
Auto-Tunnels	✔	✔	✔	✔
Zero Trust Network				
Built in orchestration for tunnels	NCX Secure Connect	NCX Secure Connect	NCX Secure Connect	NCX Secure Connect
Name-based routing	NCX Secure Connect	NCX Secure Connect	NCX Secure Connect	NCX Secure Connect
No default network level access	NCX Secure Connect	NCX Secure Connect	NCX Secure Connect	NCX Secure Connect
Private NAT techniques	NCX Secure Connect	NCX Secure Connect	NCX Secure Connect	NCX Secure Connect
Flow-level visibility	NCX Secure Connect	NCX Secure Connect	NCX Secure Connect	NCX Secure Connect
Zero Trust Remote Access (per user licensing)				
Integration with Corporate Identifty Provider authentication	NCX ZTNA	NCX ZTNA	NCX ZTNA	NCX ZTNA
User attributes in access policy	NCX ZTNA	NCX ZTNA	NCX ZTNA	NCX ZTNA
Remote access client	NCX ZTNA	NCX ZTNA	NCX ZTNA	NCX ZTNA
Troubleshooting & Diagnostics				
Out-of-Band Management for access to non-Cradlepoint devices with console port	✔	✘	✔	✔
In-band management for access to LAN connected 3rd party device UIs	✔	✔	✔	✔
In-band management for clientless access to LAN connected PC/MAC devices (RDP/VNC)	Advanced	Advanced	Advanced	Advanced
Real-time Device Status via Remote Connect Local UI (router)	✔	✔	✔	✔
Real-time Network Interface Status via Remote Connect Local UI (router)	✔	✔	✔	✔
Current Device Status via NetCloud Device Dashboard	✔	✔	✔	✔
Current Network Interface Status via NetCloud Device Dashboard	✔	✔	✔	✔
Ping	✔	✔	✔	✔
Traceroute	✔	✔	✔	✔
Global Speed Test per WAN Interface	✔	✔	✔	✔
Rogue AP Detection	✔	✔	✔	✔
Wi-Fi Site Survey	✔	✔	✔	✔
GPIO (General Purpose Input/Outputs)	✔	✔	✔	✔
Ignition Sensing with Delayed Power Off	✔	✔	✔	✔
OBD-II Support	✔[4]	✘	✔[4]	✔[4]
Dashboard Analytics				
Account Dashboard	✔	✔	✔	✔
Group Dashboard	✔	✔	✔	✔
Device Dashboard	✔	✔	✔	✔
Detailed Interface (Network, Ports, and Wi-Fi) view with Live Stats	✔	✔	✔	✔
Detailed Interface (GPIO) view with Live Stats	✔	✔	✔	✔

NetCloud Feature	NetCloud Mobile Performance		NetCloud Mobile	
	R1900	R2100	IBR900	IBR1700
GeoView Dashboard (Account, Group, Device)	✔	✔	✔	✔
Near Real-Time Last Known Map Location Based on GNSS/GPS	✔	✔	✔	✔
Add Last Known Map Location Manually	✔	✔	✔	✔
Approximate Last Known Map Location Based on Serving Cell Tower	Advanced	Advanced	Advanced	Advanced
Location of Serving Cell Tower	Advanced	Advanced	Advanced	Advanced
GeoFence Alerting	✔	✔	✔	✔
5G/LTE Cellular Coverage Map with filter	Advanced	Advanced	Advanced	Advanced
Location Tracking	Advanced	Advanced	Advanced	Advanced
Cellular Data Usage Dashboard (Account)	✔	✔	✔	✔
Pooled Carrier Data Usage Analytics, Forecasting, and Alerting	✔	✔	✔	✔
Data Usage Dashboard (Account, Group, Device)				
Usage by WAN and Modem	✔	✔	✔	✔
Clients - Connected and Top Users (Account, Group, Device)	✔	✔	✔	✔
Traffic - Categories and Applications (Account, Group, Device)	Advanced or NCX SD-WAN	Advanced or NCX SD-WAN	Advanced or NCX SD-WAN	Advanced or NCX SD-WAN
Health Dashboard (Account, Group, Device)	✔	✔	✔	✔
WAN Uptime (uncategorized)	✔	✔	✔	✔
WAN Uptime (categorized by WAN service type)	Advanced	Advanced	Advanced	Advanced
Devices Lifecycle (shows where software update is required)	✔	✔	✔	✔
Cellular Health summary (Account)	Advanced	Advanced	Advanced	Advanced
Cellular Health with Live Stats (Device)	✔	✔	✔	✔
Application and Interface WAN Quality of Experience (QoE)	Advanced	Advanced	Advanced	Advanced
Traffic Steering for Events & Flows	Advanced or NCX SD-WAN	Advanced or NCX SD-WAN	Advanced or NCX SD-WAN	Advanced or NCX SD-WAN
Failover Events Summary	Advanced	Advanced	Advanced	Advanced
Active Failover Events	Advanced	Advanced	Advanced	Advanced
Service Gateway (Account)	NCX Secure Connect or NCX SD-WAN	NCX Secure Connect or NCX SD-WAN	NCX Secure Connect or NCX SD-WAN	NCX Secure Connect or NCX SD-WAN
SD-WAN (Account)	NCX SD-WAN	NCX SD-WAN	NCX SD-WAN	NCX SD-WAN
License Dashboard (Device)	✔	✔	✔	✔
Subscription Dashboard (Account)	✔	✔	✔	✔
Licensed Devices (allows Change License capability and shows active Essentials Plans licenses and availabile Advanced Add-On)	✔	✔	✔	✔
Non-Compliant Devices	✔	✔	✔	✔
Unlicensed Devices	✔	✔	✔	✔
Subscriptions (includes total budgetary renewal cost for proactive budgeting)	✔	✔	✔	✔
Product Last Date of Support	✔	✔	✔	✔
Capacity Dashboard (with alerts)	✘	✘	✘	✘
VPN Monitor	✔	✔	✔	✔
Security Dashboard (Account, Device)	Advanced or IPS & Web Filter	Advanced or IPS & Web Filter	Advanced	Advanced or IPS & Web Filter
CP Secure Web Filter Summary and Events	Advanced or IPS & Web Filter	Advanced or IPS & Web Filter	Advanced	Advanced or IPS & Web Filter
CP Secure Threat Management (IDS/IPS) Events	Advanced or IPS & Web Filter	Advanced or IPS & Web Filter	Advanced	Advanced or IPS & Web Filter
Default Password usage insights	Advanced or IPS & Web Filter	Advanced or IPS & Web Filter	Advanced	Advanced or IPS & Web Filter
Insights				
Account Insights: Failover Report (Account, Group)	Advanced	Advanced	Advanced	Advanced
Account Insights: NetCloud Summary Report (Account, Group)	Advanced	Advanced	Advanced	Advanced

NetCloud Feature	NetCloud Mobile Performance		NetCloud Mobile	
	R1900	R2100	IBR900	IBR1700
Network Insights: Data Usage Report	✔	✔	✔	✔
Health Insights: Signal Strength Report	✔	✔	✔	✔
Download Dashboard as CSV or PDF (dashboard dependent)	✔	✔	✔	✔
Save, Schedule, and Share (Email) Custom Reports	✔	✔	✔	✔
Extensibility & Integrations				
NetCloud Container Orchestrator	Advanced	Advanced	✗	Advanced
NetCloud-delivered integrations				
AWS IoT Greengrass	Advanced	Advanced	✗	Advanced
Microsoft Azure IoT Central	Advanced	Advanced	Advanced	Advanced
Palo Alto Networks Prisma Access	✔	✔	✔	✔
CloudShark	✔	✔	✔	✔
Forward Thinking [4]	✔	✔	✔	✔
Custom business applications running at the edge with NetCloud SDK	✔	✔	✔	✔
NetCloud API	✔	✔	✔	✔
GPS send-to-server/ (5 different sentences)	✔	✔	✔	✔
Secure Cloud Management & Orchestration				
Individual Device Configuration				
View / Edit Device Configuration	✔	✔	✔	✔
Clear Device Configuration	✔	✔	✔	✔
Remote Reboot	✔	✔	✔	✔
Restore to Factory Defaults	✔	✔	✔	✔
Export Device List	✔	✔	✔	✔
Group Device Configuration				
View / Edit Group Configuration	✔	✔	✔	✔
Export Group Device List	✔	✔	✔	✔
Group NetCloud OS Updates	✔	✔	✔	✔
Copy Configuration to Group	✔	✔	✔	✔
WAN Network Interface Configuration				
View/Edit Network Interface Configuration	✔	✔	✔	✔
Export Network Interface List	✔	✔	✔	✔
Modem Configuration				
Modem Firmware Visibility & Management	✔	✔	✔	✔
Modem Firmware Updates (one to multiple)	✔	✔	✔	✔
Auto & Manual Modem Carrier Switching	✔	✔	✔	✔
Scheduler				
NetCloud OS Updates	✔	✔	✔	✔
Alerts & Logs				
Alert Management	✔	✔	✔	✔
Alerts via Webhook	✔	✔	✔	✔
Enhanced Logging (user, activity, debug, device, alert)	✔	✔	✔	✔
Accounts & Users				
Manage Users	✔	✔	✔	✔
Manage Permissions	✔	✔	✔	✔
Identity Federation with SAML 2.0 (Active Directory Integration)	✔	✔	✔	✔
Marketplace for in-app purchases	✔	✔	✔	✔
Customer/Partner community access, depending on user type	✔	✔	✔	✔
Mobile Apps				
Cradlepoint Verify (installation)	✔	✔	✔	✔
NetCloud Mobile (management)	✔	✔	✔	✔

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	R1900	R2100	IBR900	IBR1700
Footnotes: 2 Requires Captive Modem 3 ODB-II adapter is required. IBR900 requires extensibility serial cable in addition to the OBD-II adapter. 4 Only available on NetCloud US West Region	3	3	3	3

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MobileCorp is Australia's leading Cradlepoint Partner.

We hold all Cradlepoint certifications including the '5G for Enterprise Branch' specialisation which allows us to procure and deploy the W2005 Outdoor Wideband Adapter.

Based in Mascot, Sydney, we deploy Cradlepoint network solutions at temporary and permanent sites Australia-wide.

We have deployed some of Australia's first Cradlepoint 5G networks across retail, education, government, public safety and construction verticals. We have deployed to branch locations, marine and vehicle fleets.

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